



**WATFORD
BOROUGH
COUNCIL**

OVERVIEW AND SCRUTINY COMMITTEE

21 March 2019

7.00 pm

Town Hall, Watford

Contact

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For information about attending meetings please visit the [council's website](#).

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Committee Membership

Councillor K Hastrick (Chair)

Councillor J Dhindsa (Vice-Chair)

Councillors S Bashir, S Cavinder, K Crout, I Hamid, M Hofman, R Martins and I Stotesbury

Agenda

Part A - Open to the Public

1. Apologies for Absence/Committee Membership

2. Disclosure of interests (if any)

3. Minutes

The [minutes](#) of the meeting held on 29 November 2018 to be submitted and signed.

4. Call-in

To consider any executive decisions which have been called in by the requisite number of councillors.

5. Watford 2020 - Progress update report (Pages 5 - 10)

The Watford 2020 Programme Manager to provide an update on the progress of the Watford 2020 programme.

6. Firmstep presentation

The Head of Service Transformation and the Customer Services Section Head to provide a demonstration of Firmstep.

7. Quarter 3 2018/19: Key Performance Indicator report (Pages 11 - 25)

Report of the Head of Corporate Strategy and Communications

This report provides the latest update on key performance indicators.

8. Executive Decision Progress Report (Pages 26 - 34)

The Scrutiny Committee is asked to review the latest edition of the Executive Decision Progress Report and consider whether any further information is required.

9. Hertfordshire County Council's Health Scrutiny Committee

Councillor Hastrick, the Council's appointed representative to the County Council's Health Scrutiny Committee to provide an update.

Scrutiny Panels and Task Groups

10. Watford Community Housing Task Group - Final report (Pages 35 - 49)

Report of the Committee and Scrutiny Officer and task group

This report asks the scrutiny committee to review the task group's final report prior to it being forwarded to Watford Community Housing.

11. Suggested task group topics for 2019/20 (Pages 50 - 53)

Report of the Committee and Scrutiny Officer

This report asks the scrutiny committee to consider two suggestions for future task groups.

12. Review: Tackling Loneliness Task Group's recommendations (Pages 54 - 57)

Report of the Committee and Scrutiny Officer

13. Budget Panel

Since the last Overview and Scrutiny Committee, Budget Panel has met on the following occasions –

- 15 January 2019
- 12 March 2019

The [minutes](#) are available on the council's website.

The Chair of Budget Panel to provide an update to the scrutiny committee.

14. Outsourced Services Scrutiny Panel

Since the last Overview and Scrutiny Committee, Outsourced Services Scrutiny Panel met on the following occasions –

- 12 December 2018
- 28 January 2019
- 20 March 2019

The [minutes](#) are available on the council's website.

The Chair of Outsourced Services Scrutiny Panel to provide an update to the scrutiny committee.

15. Community Safety Partnership Task Group

Since the last Overview and Scrutiny Committee, the Community Safety Task Group has met on the following occasion –

- 13 March 2019

The [minutes](#) are available on the council's website.

The scrutiny committee to be provided with an update by the chair of the Community Safety Partnership Task Group.